



CCI Canadian Circuits Inc.

#12 – 13140 88TH Avenue,
Surrey BC V3W 3K3 Canada
E-Mail: info@canadiancircuits.com
Ph: (604) 599-8600 Fax: (604) 599-8181

Customer Satisfaction Survey

Company Name:

Contact Name:

Date:

- 1) **Responsiveness:** When requested, you received prompt service or assistance.
 Excellent **Reason:**
 Satisfactory
 Needs Improvement
- 2) **Timeliness:** Deliveries and shipments are completed as scheduled.
 Excellent **Reason:**
 Satisfactory
 Needs Improvement
- 3) **Professionalism:** Staff assistance is friendly, technically knowledgeable and helpful.
 Excellent **Reason:**
 Satisfactory
 Needs Improvement
- 4) **Quality:** Overall, you were satisfied with the quality of the printed circuit board.
 Excellent **Reason:**
 Satisfactory
 Needs Improvement
- 5) **Value:** Rate the overall value of the service.
 1 = Excellent **Reason:**
 2 = Good
 3 = Fair
 4 = Needs
- 6) **Improvement:** What can we do to improve our services?