



CCI CANADIAN CIRCUITS INC

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Customer Satisfaction Survey - 2015

COMPANY NAME:

CONTACT NAME:

DATE:

1) Responsiveness: When requested, you received prompt service or assistance.

- Excellent Reason:
 Satisfactory
 Needs Improvement

2) Timeliness: Deliveries and shipments are completed as scheduled.

- Excellent Reason:
 Satisfactory
 Needs Improvement

3) Professionalism: Staff assistance is friendly, technically knowledgeable and helpful.

- Excellent Reason:
 Satisfactory
 Needs Improvement

4) Quality: Overall satisfaction with the quality of printed circuit boards.

- Excellent Reason:
 Satisfactory
 Needs Improvement

5) Value: Rate the overall value of the service:

- 1 = Excellent Reason:
 2 = Good
 3 = Fair
 4 = Needs Improvement

6) What can we do to improve our services?